

Welcome to Athena Spark!

Dear user,

On this article we will see how to install Athena Spark on a new machine. Prior this tutorial, make sure your machine meets the requirements and you have your user details: Client code, User code, and Password.

Getting Started

If this is the first time you install Athena Spark in your PC click on the following link (or copy it into your web browser) and **enter your client name**:

<https://download.athenasystems.com/Spark.install.exe>

If you have any previous version of the software, click on the following link (or copy it into your web browser) and **enter your client name**:

<https://download.athenasystems.com/Spark.Reinstall.exe>

If you have **any problems logging in**, we will be happy to help. Contact us by email support@athenasystems.com and our support desk will come back to you immediately.

System Requirements

Hardware:

- Intel® Core™ i5-750 (2.66GHz, 8MB L3, 95W, Quad Core), Intel® Core™ i7-870 (2.93GHz, 8MB L3, 95W, Quad Core) or Intel® Xeon® E3 or E5 with **4 or more cores** is highly recommended.
- Minimum 8 GB of RAM (**16 GB recommended**).
- Minimum HD available space: 20 GB

Software:

- Athena Spark has been validated for the following Operative Systems (OS): **Windows 10 64 bits (recommended)**, Windows 11, Windows 8, Windows 8 64 bits, Windows 8.1



64 bits, Windows 7 32, Windows 7 64 bits, Windows Server 2008 and 2008 R2, Windows Server 2012 and 2012 R2.

- We highly recommended using a 64bits OS.
- **Microsoft .NET 4.5.2 Full installation is required** (it can be downloaded from Microsoft at: <http://www.microsoft.com/en-us/download/details.aspx?id=42642>).
- **Microsoft Visual C++ 2013 Redistributable Full installation is required** (it can be downloaded from Microsoft at: <http://www.microsoft.com/en-us/download/details.aspx?id=40784>).

Connectivity:

Your firewall outbound rules must allow access to the following IPs and ports:

- TCP ports 22 and 80 to 'client'.elocate.athenasystems.net (required).
- TCP port 1433 to 'client'.athenasystems.net (required).
- TCP port 22 to 'client'.ftp.athenasystems.net (required).
- TCP port 80 to 'client'.web.athenasystems.net (required).
- TCP port 80 to 'client'.fix.athenasystems.net (required).
- TCP port 80 and 12333 to 'client'.auraserver.athenasystems.net (required).
- TCP port 12666 to 'client'.datacache.athenasystems.net (required).

VPN:

Athena only allows access to Athena Services to valid registered Client IPs. If your IP has not been registered with Athena, please, send an email to support@athenasystems.com for assistance. Athena also allows the creation of IPSec tunnels with client firewalls and working remotely through a software VPN (Virtual Private Network). If you need remote access from none static IPs request assistance to configure a VPN

Installation

Once you install Spark, execute it. Give the needed permissions and a window will appear asking for your client code. Introduce it and press 'OK'.

On the next step, Spark will create an installation folder by default. You can press 'OK' and wait until the program is downloaded. After, in the new window introduce your login details and Spark will launch.

Notice that **you will not be able to use your user in more than one machine at a time.**



CONTACT US

Email: support@athenasystems.com

Website: www.athenasystems.com

AMERICAS:

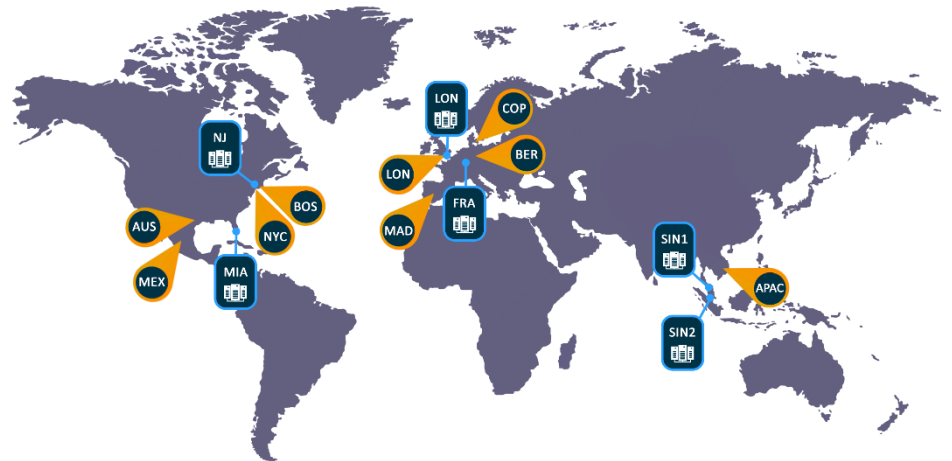
1411 Broadway, 16th Floor
New York, New York 10018, USA

UK, EUROPE & MIDDLE EAST:

Carrera de San Jerónimo, 17
28014 Madrid, SPAIN

APAC:

11 Doan Van Bo, 23rd Floor
Ward 12, District 4, 700000, Ho Chi Minh City, VIETNAM



[Visit the Spark Help Portal](#)